

TEN YEAR COLOUR FASTNESS GUARANTEE ON MARSHALL TUFFLEX RAINWATER SYSTEMS

Scope and Conditions of Guarantee

1) Scope:

This guarantee applies to rainwater systems marketed under the Marshall Tufflex brand name and supplied by Polypipe Ltd. The guarantee applies to black, white, standard brown and anthracite grey systems only.

2) Conditions of Guarantee

In the event of products not meeting the colourfastness/weathering criteria specified in BS EN 607: 2004, and BS EN 1462: 2004 [i.e. that the colour change exceeds level 3 on the grey scale (Where level 5 is no change) as specified in EN 20105-A02:1995] within a period of 10 years normal exposure to the climate in the United Kingdom, Polypipe Ltd offers to supply replacement products subject to the following criteria being met:

- 2.1) The guarantee is registered online at <http://www.polypipe.com/mtgguarantee> within one month of purchase
- 2.2) The Marshall Tufflex rainwater system should have been installed in accordance with the Technical Installation Guide or BS EN 12056-3: 2000. In the case of any contradiction between the Technical Installation guide and BS EN 12056-3, the Technical Installation guide will take precedence.
- 2.3) Only Marshall Tufflex branded rainwater products must be included in the installation.
- 2.4) Any alleged defects in the Marshall Tufflex rainwater products should be notified to Polypipe Ltd immediately in writing, including proof of purchase and date of installation.
- 2.5) No additional coating or chemical or mechanical treatment of the surface must have been applied to the Marshall Tufflex rainwater products.
- 2.6) Polypipe Ltd must be given reasonable access to inspect the products as installed before they are disturbed in any way. In order to determine any colour differences on weathered surfaces, the product must be cleaned prior to inspection with a soap based cleaner.
- 2.7) Polypipe Ltd must be provided with all information reasonably required regarding the installation and maintenance of the rainwater system.
- 2.8) This guarantee may not be assigned.
- 2.9) This guarantee is effective for products supplied on or after 1st January 2018.

NB: This guarantee does not confer any rights other than those expressly set out above. It is given subject to the standard terms and conditions of sale of Polypipe Ltd and does not cover any claims of consequential loss (including installation costs of replacement products) or damage.

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